THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI PAWAN KUMAR BANSAL): (a) to (c) The Indian Bank's Association (IBA), at the instance of Reserve Bank of India (RBI), instructed all member banks *vide* their circular dated April 5, 2006 to ensure that

- Complete address with direct telephone numbers, fax numbers, email address etc. of the Nodal Officer/contact person in a branch/controlling office is updated and prominently displayed at the branches, for facilitating contact by the customers; and
- The banks give wide publicity to the grievance redressal machinery through advertisements and also by placing them on their web sites.

Recently, RBI advised all commercial banks *vide* its circular dated July 20, 2006 that the name, address and telephone numbers of the controlling authority of the bank to whom complaints can be addressed may be given prominently in the bank branches.

Reduction of Customs Duty on ship breaking

755. SHRI PRAVEEN RASHTRAPAL: Will the Minister of FINANCE be pleased to state:

(a) the number and locations of sites in India where ship-breaking work is undertaken;

(b) what was the amount of customs duty received from Alang and other sites during the last five financial years;

(c) whether there is any request from the State Government of Gujarat to reduce customs duty on ship-breaking; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI S.S. PALANIMANICKAM): (a) At present, ship breaking activity is undertaken at Alang/Sosiya, Sachana, Darukhana, Azhikkal and Kidderpore.

(b) Customs duty realized from ships imported for breaking-up during last five years was as under:

(*Rupees in crore*)

Financial Year	Amount of customs duty received (Provisional)	
	Alang	Others
2001-02	509	29
2002-03	290	8
2003-04	313	12
2004-05	254	15
2005-06	168	10

(c) and (d) The Government had received a request from Government of Gujarat, seeking reduction in customs duty on ships imported for breaking-up. Taking into consideration all the relevant factors, the Government has decided not to make any change in customs duty on ships imported for breaking-up.

Excise duty exemption to units at Kutch

756. SHRI PRAVEEN RASHTRAPAL: Will the Minister of FINANCE be pleased to state:

(a) how many units could not get benefit of excise duty exemption at Kutch in Gujarat only because they could not go into production by 31st December, 2005;

(b) whether there is any request from people's representatives of State Government of Gujarat to extend time-limit for such units; and

(c) what action are proposed by the Ministry to help such units?

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI S.S. PALANIMANICKAM): (a) Such data is not collected.

(b) and (c) Yes, Sir. Taking into consideration all the relevant factors it has been decided not to grant any further extension of the time limit beyond 31st December, 2005.